

2022 Year In Review

In 2022, the Community Crisis Center was able to provide the following services and emergency items to those in our Community that were in crisis:



22,259 hours of critical social services across 43,840 points of contact with CCC staff that included 3,201 clients as well as other numerous individuals in need were served by staff and volunteers

5,088 nights of safe, confidential shelter were provided to 262 adults and children

23,394 emergency and holiday meals were provided to 711 families

97,322 personal care items were provided to 3,349 families

\$501,219 in emergency financial aid was provided to 727 households, including:

- \$476,282 to 113 households for housing assistance
- \$12,865 to 549 individuals for transportation support
- \$12,072 to 65 households for utilities support

Our Story and Impact Today

Since 1975 the Community Crisis Center has focused on being 'always home' for individuals and families in crisis in the Fox Valley Region of Northern Illinois. Whether that crisis be domestic or sexual violence, financial need, or emotional anguish, the Crisis Center's mission is that our skilled and caring individuals provide 24/7 crisis intervention, resources and shelter to those in need.

Our organization is often the last hope for those with few to no resources or support. Through the generous support of our community partners, residents and community funders, we are able to provide those in crisis not only with 24/7 year-round critical social services, assistance with shelter, transportation, and personal care resources but with legal, medical and educational advocacy as well.

Hello Friends of the CCC,

We are happy to present you with our Annual Report for 2022. It felt as though we were finally beginning to emerge from the pandemic, and good things were happening here at the Community Crisis Center.

A new Strategic Plan was developed by a committee comprised of board, staff, and community volunteers that sets our course for the next five years. This Strategic Plan created new Vision, Mission and Values statements that you will read about within this report.

Along with the other Domestic Violence agencies from around the State of Illinois, we were able to successfully lobby the Illinois Legislature for a significant increase to the Domestic Violence line item in the state budget – our first since the year 2009. These funds enabled us to increase staff salaries and benefits bringing them to a thriving wage level. In addition to increasing the base, we were able to offer raises and add differential pay for staff who are bilingual, and for those working second shift, third shift, and weekends.

We combined our former Domestic Violence Program and former Sexual Assault Program into one comprehensive Domestic and Sexual Violence Program. Within this new program all Counselors, Advocates, and Prevention Educators are trained to respond to victims of either type of violence.

Our Chief Judge in the 16th Judicial Circuit, Clint Hull, arranged for our Court Advocates to actually have their own office within the Kane County Judicial Center in St. Charles. This has been quite an improvement from huddling with victims in the hallways and parking lot in order to discuss their court proceedings.

And finally, we continued to actively participate in a wide variety of settings including: The Illinois Coalition Against Domestic Violence, the Illinois Coalition Against Sexual Assault, The Illinois Certified Domestic Violence Professionals Board, Illinois Partners in Human Services, The 16th Judicial Circuit's Family Violence Coordinating Council, The Kane County Behavioral Health Council, The Kane County Continuum of Care, The Hanover Township Human Services Council, The Elgin Human Services Council, The Elgin Chamber of Commerce, Elgin Noon Kiwanis, Elgin's Women on the Brink, and others.

We remain grateful for your continued support, and are happy to share more info with you or your organization. Just reach out – because we're "Always Home."

Warm Regards,



Maureen Manning, MS, LCPC, CDVP, CPAIP
Executive Director

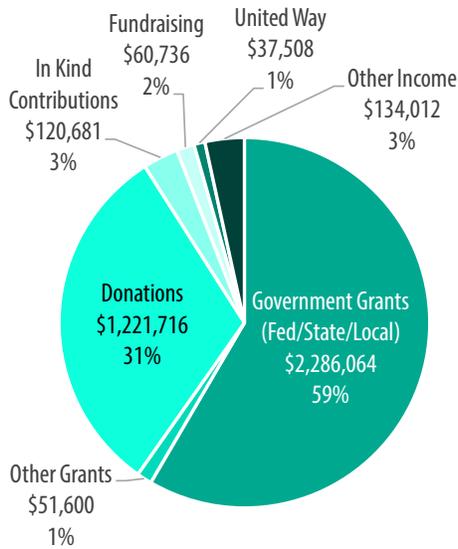


FY2022 Financial Results as of June 30, 2022

Total Net Assets: \$5,565,858

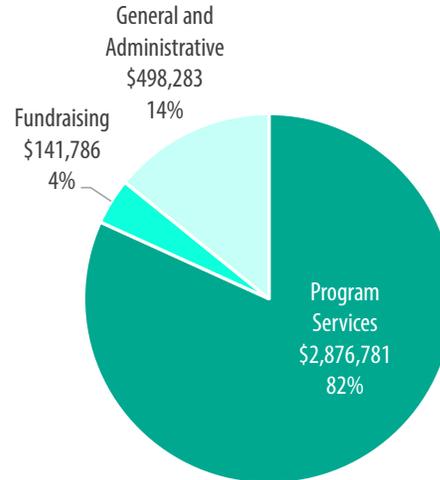
2022 Operating Revenue

58.4%	Government Grants(Fed/State/Local)	\$2,286,064
1.3%	Other Grants	\$ 51,600
31.2%	Donations	\$1,221,716
3.1%	In Kind Contributions	\$ 120,681
1.6%	Fundraising*	\$ 60,736
.98%	United Way	\$ 37,508
3.4%	Other Income	\$ 134,012
	Total	\$3,912,317



2022 Operating Expenses

82%	Program Services	\$2,876,781
4%	Fundraising*	\$ 141,786
14%	General and Administrative	\$ 498,283
	Total	\$3,516,850



* FY22 Auction was postponed until July 2022 due to COVID so those revenues will be reflected in FY23, with some expenses incurred in FY22

The Crisis Center provided services to 3,201 clients in 2022 through the following programs that are staffed 24/7 by professionally trained staff with a minimum requirement of a bachelor's degree in a related field.

Domestic and Sexual Violence Program

Last year the Crisis Center combined our domestic violence program and our sexual violence program into one comprehensive program – Domestic and Sexual Violence Program. Within this new program all CCC Counselors, Advocates, and Prevention Educators are trained to respond to victims of either type of violence. This program provides emergency shelter, a 24-hour crisis hotline, counseling, court and hospital advocacy, support groups for victims and support groups for victims' children.

Abuse Intervention Program (AIP)

This program provides off-site individual assessments and individual and group counseling to those individuals who have been abusive to intimate partners or family members. The four divisions within this program are: Partner Abuse Intervention, Anger Management, Caring Dads/Nurturing Moms, and Love and Logic parenting.

Children's Program

This program provides a safe, nurturing environment where children are free to express feelings, play peacefully, learn non-violent behaviors and gain age-appropriate knowledge about domestic and sexual violence and trauma.

Economic Crisis Program

Our EC program provides emergency assistance to those individuals from our communities who are facing a financial crisis and/or are homeless or at risk of homelessness and do not have needed resources or support. This program offers emergency shelter for homeless women and children; financial assistance for housing, utilities and transportation; emergency pantry that provides food, diapers, personal care items and limited clothing; and in-person counseling.





OUR VISION

To eradicate violence and end crisis

OUR MISSION

Community Crisis Center's skilled, caring individuals provide 24/7 crisis intervention, resources and shelter

OUR VALUES

Compassion: constructively treating others with empathy, respect and empowerment

Safety: to insist on a safe environment for all, teaching others to respect and hold boundaries, and defend their own dignity

Advocacy: Be a voice for the dignity of all people

Equity: to treat all fairly and with compassion based on their behaviors, needs and experiences

Empowerment: the focus of all education, counseling and support services, to help others realize their worth, power and abilities

Collaboration: using partnerships and cooperation to share information and expertise, and address unmet needs in the community

The Community Crisis Center helps victims find their voice. We help perpetrators learn alternatives to abuse. The impact of our work is substantial in that we constantly strive to improve the lives of victims, perpetrators and those individuals and families in need, with the by-product benefit of improving our community as well. We would not be able to do this critical work or provide these critical programs and services to any individual or victim in need in our community without the help and support of our generous donors, funders, volunteers and community partners.



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