

Gretchen S. Vapnar  
Community Crisis Center, Inc.

# Who you helped in 2021

March 2020 was a turning point for our agency as it was for the world when COVID-19 pandemic became a reality. We continue to follow the mandates of the State of Illinois and local and national health departments. Our services continue to be restricted in order to be pandemic compliant. Along with many other services the agency maintains the 24-hour crisis line and emergency shelter while developing new protocols in order to provide service that is safe for our guests and employees. We appreciate the continued support of our mission during these unprecedented times.

**6,759** crisis calls answered



**151** women and **68** children spent **4,378** safe nights in shelter



**787** adults & **138** children received Domestic Violence services



Welcome

**1,174** individuals received help from our Economic Crisis Program



**11,957** emergency meals & **43,584** diapers from our Emergency Pantry provided to **605** households



**109** families received **\$162,061** in housing & utility assistance



Overall, **2,552** adults and **190** children received **20,824** hours of service



# Who you helped in 2021

During July 1, 2020 to June 30, 2021 the Crisis Center provided services to:

- ❖ 1,758 women
- ❖ 783 men
- ❖ 11 LGBTQIA
- ❖ 190 children

## Where People Live

- 63% Kane County
- 17% Cook County
- 4% DuPage County
- 3% McHenry County
- 5% elsewhere in Illinois/out-of-state/  
International
- 8% unknown
  
- 46% Elgin Township
- 8% Dundee Township
- 8% Hanover Township



## Age

0-5 yrs	1%
6-12	3%
13-17	2%
18-21	4%
22-29	19%
30-39	24%
40-49	17%
50-59	13%
60+	8%
Unknown	10%

## Ethnicity

Race/Ethnicity	% Clients in FY 21
Asian	2%
Black	20%
Hispanic	34%
White	22%
Other	2%
Unknown*	20%

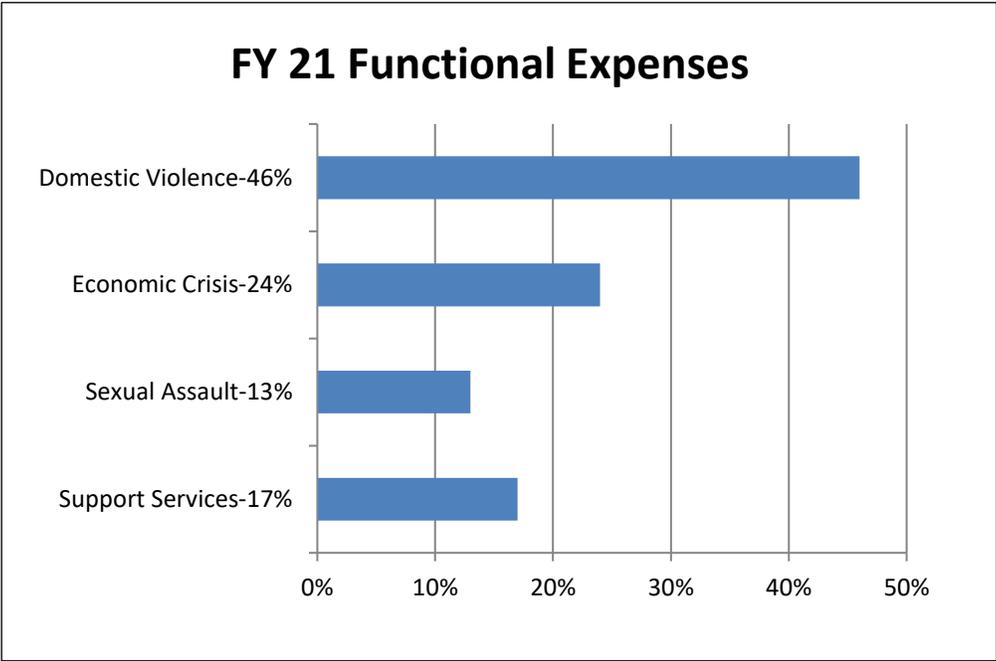
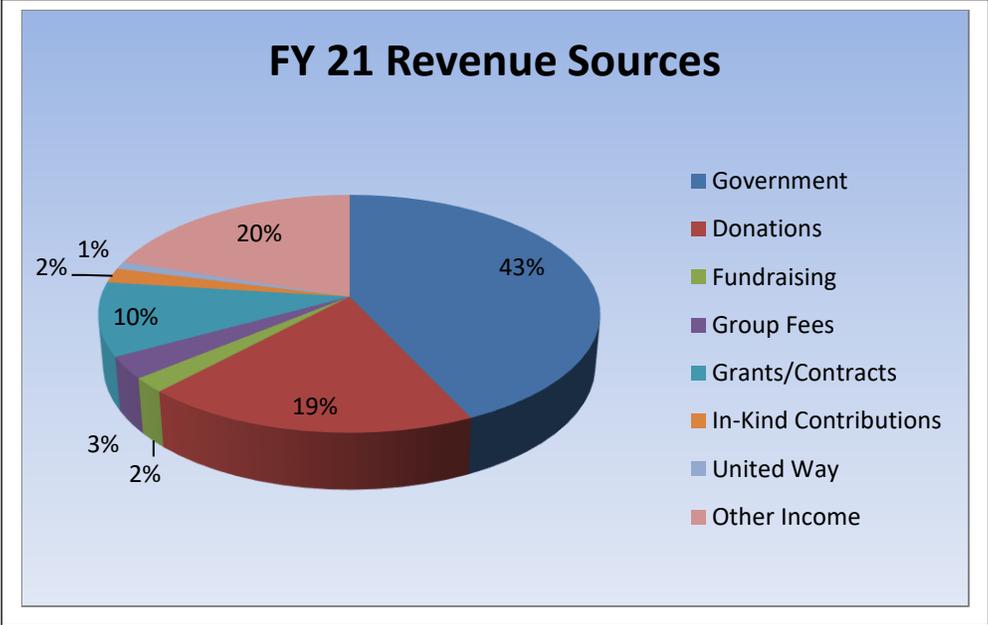
\*The majority of "unknown" clients were crisis line callers who declined to give a racial or ethnic origin.

*I am thankful for all that the Crisis Center has done for me and my family. I now own a home and we are doing well.*

*Former Client*

# FY 2021 Financial Statements

<b>Total Operating Income</b>	<b>\$4,015,782</b>
Expenses:	
Domestic Violence	\$1,332,164
Economic Crisis	687,602
Sexual Assault	383,701
Support Services	496,702
<b>Net Assets June 30, 2021</b>	<b>\$5,543,074</b>



The above information is drawn from our FY 2021 financial statements; to review a copy of the audit, please contact the Business Manager at 847-742-4088 x 121.



**Community Crisis Center is available 24 hours a day.** Our crisis line is staffed at all times, **24/7/365**, by professional case managers. Walk-in services are available from 9 a.m. to 8 p.m. 7 days a week. **Here's a look at an average day at the Crisis Center:**

- **104** requests for **help**.
- **12** people living in our emergency **shelter**.
- **36 meals served** in shelter.
- **39** contacts with **shelter residents** offering counseling and referrals for other services.
- **19** contacts with **walk-in clients** who make use of all services, from domestic violence counseling to a request to use our phone to information and referrals to other agencies, and with **emergency needs** for **food**, toiletries, **diapers**, clothing, **rent**, medicines, utilities or transportation.
- **33 emergency pantry meals** provided to households working to make ends meet.
- **119 diapers** provided to households with infants and toddlers.
- **39 phone contacts** requesting crisis counseling, information and referrals for other services, shelter or community education.
- **10 volunteer hours** of service that includes donation management, client advocacy, advisory boards, clerical, and meals & activities for shelter residents.
- **57** hours of **direct service** provided by staff members.

Community Crisis Center, Inc. is a nonprofit 501 (c)(3) organization serving individuals and families in Illinois and the Fox Valley Region affected by domestic violence, sexual assault and/or economic crises.

Gretchen S. Vapnar Community Crisis Center, Inc. Mission:

We provide **Safety, Hope, Advocacy, Respite** and **Education** for those impacted by crisis and violence in the Fox Valley Region and Illinois



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