



ANNUAL REPORT 2016

(July 1, 2015 – June 30, 2016)



Our mission is to provide Safety, Hope, Advocacy, Respite and Education for those impacted by crisis and violence in the Fox Valley Region and Illinois.

Celebrating 41 years of service 1975 - 2016

2015 – 2016 Board of Directors

Mary E. Hyatt, President '17

Community Leader
St. Charles, IL

Keith Brill, Vice President '17

Clad-Rex, Inc.
Elgin, IL

Marios Karayannis, Treasurer '18

Karayannis Law
St. Charles, IL

Betty Rauschenberger, Secretary '17

Community Leader
Elgin, IL

Chathia Johnson, Past President '17

Claire's North America
Huntley, IL

Mariana Barriga '17

Community Leader
Bartlett, IL

Darlene Burnap '19

Community Leader
Elgin, IL

Cathy Olson '18

Emergency Nurses Association
Elgin, IL

Daniel O'Shea '17

Elgin Police Department
Hampshire, IL

Sherry Totzke '18

Zurich North America
Streamwood, IL

Lisa West '17

Elgin Community College
Elgin, IL

Executive Staff

Gretchen S. Vapnar

Executive Director

**Maureen Manning-Rosenfeld, MS, LCPC,
CDVP, CPAIP**

Director of Client Services

Faith Lill

Business Manager

Front cover artwork from Crisis Center entrance mural by artist Tracy Padron.

The Community Crisis Center began in 1975 as a grassroots effort ***to address the reality that women in crisis often had few options*** available to them to improve their situations. Our early organizers believed that providing safe shelter and support for these women and their children would allow each woman to overcome crisis, identify her strengths and needs and then move on to a ***healthier life free from violence and poverty.***

40 years later, we have grown into a professional social service organization that provides services to individuals affected by ***domestic violence, sexual assault, homelessness and other life crises.*** We have not forgotten our grassroots origins. We still believe in the power and ability of the individual to take steps and make decisions that will allow him or her to move out of crisis towards self-sufficiency. Staff members and volunteers provide support and connect the individual in crisis to resources appropriate to each situation.

Services

Emergency shelter for women and children; ***24-hour crisis and information & referral hotline;*** individual and group counseling both on- and off-site; hospital, court and social services ***advocacy;*** financial assistance, including ***emergency food*** and help with rent and utilities; abuse intervention program. Except for our Abuse Intervention Program, all ***services are provided at no cost*** to our clients. Service area includes northern Kane and far NW Suburban Cook Counties and portions of DuPage and McHenry Counties.



Programs

Domestic Violence Program: provides services, intervention & support to victims of domestic violence, their family members and significant others. The first priority is safety followed by advocacy and education.

Abuse Intervention Program: helps clients unlearn violence, learn to express anger in non-violent ways, and learn to resolve conflict without being abusive. We contribute to the safety of domestic violence victims and their children by addressing issues of domestic violence with those who perpetrate it.

Sexual Assault Program: to aid in the creation of a safe and healthy community for all, free of sexual violence. Services to survivors and family members include counseling, advocacy and education.

Economic Crisis Program: provides emergency assistance to clients who find themselves in financial crisis and/or at risk of becoming homeless.

Children's Program: provides a safe, nurturing environment where children are free to express feelings, play peacefully, learn non-violent behaviors and begin to understand the dynamics of domestic violence.

Hotline and Information & Referral: staffed 24 hours per day, 7 days per week professionally trained case managers provide assistance to callers with a wide variety of requests and issues; the Kane County Guide to Community Services is a comprehensive online referral service providing community resources in Kane County that is now available online at www.kanecountyguide.org used by case managers.

Other Crisis: issues including suicide calls, clients seeking help with mental health or substance abuse issues, or simply clients who need an objective person who will listen to them.

Community Education & Outreach: programs offered to professionals, businesses, schools, groups and general public regarding domestic violence, sexual assault, poverty and homelessness.

Volunteer Program: provide essential services to our agency and represent the community actively engaged with us. In FY 2016, **288 volunteers contributed 4,617 hours to CCC.** We offer a variety of direct and indirect volunteer positions and match the skills and interests of the volunteer with the needs of the agency and our clients. Some volunteer positions, including all direct service positions, require screening, training and one or more interview(s) with the supervising staff member.

Internship Program: recruited from over 25 colleges and universities; we contracted with **16** interns from **10** schools for 6 to 9 months; each student is working on a Bachelor's or Master's degree. Interns supplement the Crisis Center's direct service staff.

FY 16 Service Statistics

From July 1, 2015 through June 30, 2016, we provided **42,312** hours of service to **4,836 adults** (1,469 male and 3,367 female) and **438** children. These **5,274** individuals contacted us for reasons related to domestic violence, sexual assault, economic crisis or other life crises, including thoughts of suicide, relationship or family problems, depression or other mental health issues. **68%** of them resided in Kane County, **19%** in Cook County, **3%** in DuPage County, and **2%** in McHenry County, and the remaining **8%** from elsewhere in Illinois or from out-of-state.

Client Percentage per Age Range

0-5 yrs	2%
6-12	3%
13-17	2%
18-21	6%
22-29	18%
30-39	22%
40-49	18%
50-59	14%
60+	7%
Unknown	8%

Ethnicity

Race/Ethnicity	% Clients in FY 15
African American	22%
Caucasian	25%
Hispanic	35%
Other or not identified*	18%

*The majority of "not identified" clients were hotline callers who declined to give a racial or ethnic origin.

Shelter Program Emergency shelter is offered to women and their children who are homeless due to domestic violence or financial crisis. Each woman works with a case manager to develop a service plan with the long-term goal of assisting her to become financially self-sufficient and emotionally healthy; the short term goal is to provide immediate safety for her and her children.

The Shelter Program serves **18 - 22** families for a maximum of **40** people in **7** bedrooms each night. During FY16 **188** women spent **3,405** nights and **162** children spent **3,148** nights in shelter due to domestic violence; **110** women spent **2,461** nights and **67** children spent **1,350** nights in shelter due to financial crisis.

Along with counseling The Shelter Program provides meals, laundry facility, court, medical and school advocacy. Shelter residents also have access to all other Crisis Center services as they are needed. Overall, **282** women and **214** children spent **10,364** safe nights in our shelter.



Children's Program Our mission is to provide a *safe, nurturing environment* where children are free to express feelings, play peacefully, *learn non-violent behaviors* and begin to understand the dynamics of domestic violence. Services provided by the staff include: Case Management; Individual Children's Counseling; Children's Group Counseling for shelter residents which includes: Children's DV Support Group, Play Groups, Homework Group, Games & Craft Group, Children's Group Counseling for walk-In clients; and a Parenting Group.



Legacy of Caring Society was established in 2004 by Crisis Center Board members, staff and a committee of concerned citizens to encourage donors to support the Crisis Center in their estate planning with the goal of securing long-term financial stability for the agency. Donors may choose to **designate the Crisis Center as the beneficiary of a gift annuity, charitable trust, life insurance policy or other planned giving instrument.** Please contact Gretchen Vapnar, Executive Director, if you would like additional information on the Legacy of Caring Society.

Calendar of Events Each year fundraisers and “**friendraisers**” are organized by the Crisis Center or by other groups on our behalf; we also have been acknowledged with local awards. Following is a list of our FY 2016 accomplishments and special events.

August 28, 2015 CCC 40th Anniversary Concert featuring The Contractors Garage Band

September 10, 2015 K.R. Miller Golf Outing

October 2015 Domestic Violence Awareness Month, a nationwide campaign to increase the knowledge of domestic violence in communities. Crisis Center activities that included information tables, presentations, an awards breakfast and a Rally at Elgin Community College on **10/29/15** featuring **Cheryl Stella**, a domestic violence survivor, and **Chief Jeff Swoboda**, Elgin Police Department as keynote speakers.



Cheryl Stella



Chief Swoboda

October 2, 2015 Partners In Peace Breakfast honors individuals and groups in the community who, in their professional capacity, provide outstanding services to victims of domestic violence. This year’s recipients were:



**The 25th Annual
Partners in Peace Breakfast
was held Friday, Oct 2, 2015**

The event honors individuals and groups in the community who, in their professional capacity, provide outstanding services to victims of domestic violence. This year’s recipients are

**Angela Balk, School District U-46
Tom Berna, Berna Moving & Storage
Denise Momodu, City of Elgin CDBG
Program
Tracy Dykema, Elgin Police Department
Christine Escobar-Sawicki, University of
Illinois-Urbana Champaign
Tess Sakolsky, Illinois Coalition Against
Domestic Violence
Patricia O'Brien, Elgin Community College,
Received the Lifetime Service Award**

**Pictured above from left to right
Tess Sakolsky, Tracy Dykema, Angela Balk, Patricia O'Brien,
Denise Momodu
Not Pictured, Christine Escobar-Sawicki, Tom Berna**

November 12, 2015 CCC 40th Anniversary Dinner held at Grand Victoria Casino was an evening to remember the past, renew old acquaintances, and express our mutual appreciation as Community Crisis Center celebrated 40 years of partnership with the Elgin community.

February 14, 2016 Long Red Line, a one day event where people gather to show their support of victims of domestic and sexual violence and to be a conduit to change personal and community attitudes toward violence. The Long Red Line is Elgin's effort to support **One Billion Rising**, the global effort to raise awareness of violence against women.

March 12, 2015 29th Annual Spring Gala at the Q Center in St. Charles where 300 guests were treated to entertainment, fabulous auction items and a delicious meal. Scores of volunteers worked the day of the event to set up and decorate the Q Center's Fox River Ballroom and many more worked the evening of the event.



Guests playing Heads & Tails Game



Guests' Selfie

April 2016 Sexual Assault Awareness Month

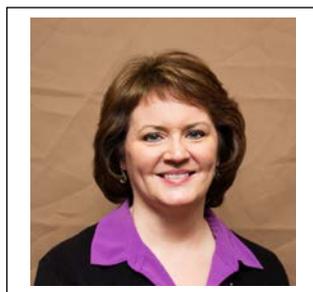
an annual campaign to raise public awareness about sexual assault and educate communities and individuals on how to prevent sexual violence. Crisis Center activities included the *Clothesline Project* and short movies at Elgin Community College, public information tables at area libraries and The Centre of Elgin and the presentation of *Eve Ensler's play, "Emotional Creature"* on May 5th at Elgin Community College. Written by the author of "The Vagina Monologues", the play invited each of us to discover, celebrate and embrace our own emotional creature.

When everyone is involved
PREVENTION IS POSSIBLE



nsvrc.org/saam

Sexual Assault
Awareness Month



May 12, 2016 Congratulations to **Cathy Olson**, CCC Board Member, who was awarded the *Marjorie Leonard Award for Volunteer & Community Service* at the YWCA Elgin Leader Luncheon held at The Seville in Streamwood!

June 7, 2016 Impact 100 Chicago – Suburban Chapter awards \$100,000 grant to Community Crisis Center, Inc. The grant will fund capital improvements that include a new telephone system, renovated shelter bedroom for family with a teen male, new shelter refrigerator, painting of Shelter 2nd floor and applying privacy window tint on Shelter bedroom windows. **Impact 100 Chicago** is a nonprofit organization that is comprised of women who want to make a difference by donating \$1,000 annually. Each time they reach another 100 members they award an additional grant for \$100,000 to a local nonprofit. One hundred percent of their donations go to the award recipients.

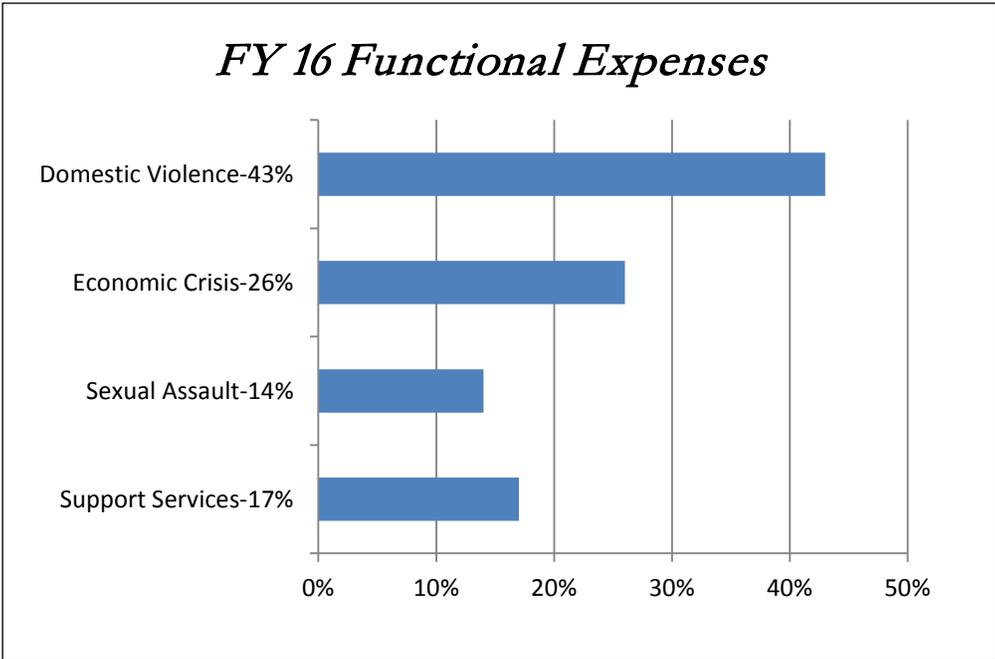
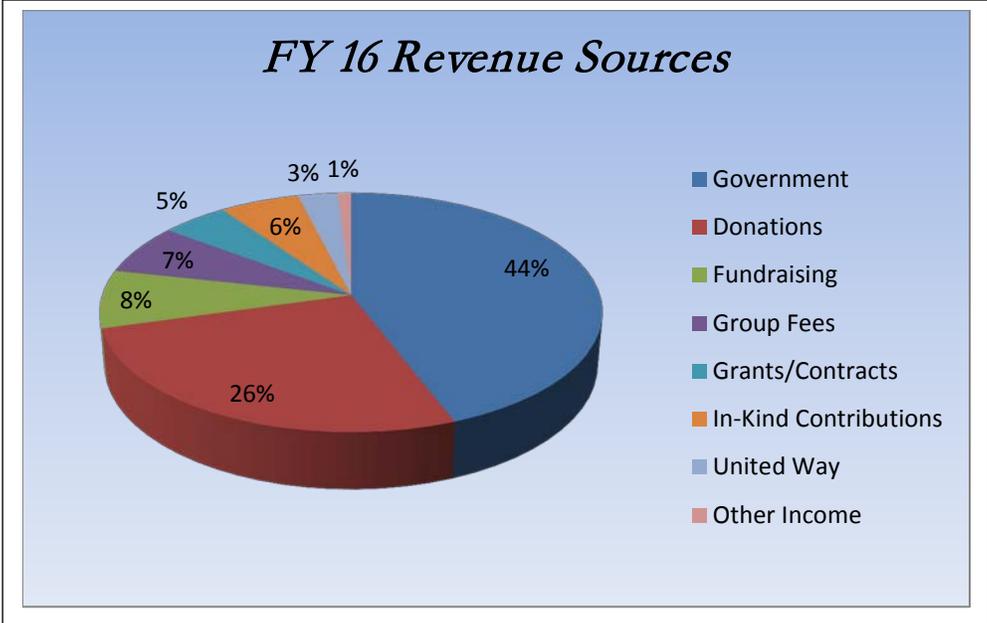


CCC Board members and Staff accepting grant award at Impact 100 Chicago – Suburban Chapter event.

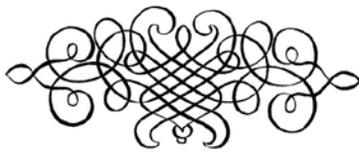


FY 2016 Financial Statements

Total Operating Income	\$2,684,295
Expenses:	
Domestic Violence	\$1,116,806
Economic Crisis	690,028
Sexual Assault	372,972
Support Services	447,750
Net Assets June 30, 2016	\$5,038,303



The above information is drawn from our FY 2016 financial statements; to review a copy of the audit, please contact our Business Manager at 847-742-4088 x 121.



Community Crisis Center is available 24 hours a day. Our hotline is staffed at all times, *24/7/365*, by professional case managers. Walk-in services are available from 9 a.m. to 8 p.m. 7 days a week. *Here's a look at an average day at the Crisis Center in FY 16:*

- 179 requests for *help*.
- 28 people living in our emergency *shelter*.
- 84 *meals served* in shelter.
- 61 contacts with *shelter residents* offering counseling and referrals for other services.
- 67 contacts with *walk-in clients* who make use of all services, from domestic violence counseling to a request to use our phone to information and referrals to other agencies, and with *emergency needs for food*, toiletries, *diapers*, clothing, *rent*, medicines, utilities or transportation.
- 31 *phone contacts* requesting crisis counseling, information and referrals for other services, shelter or community education.
- 13 *volunteer hours* of service that includes childcare, client advocacy, advisory boards and clerical help.
- 116 hours of *direct service* provided by staff members.

Community Crisis Center, Inc. is a nonprofit 501(c) (3) organization serving individuals and families in Illinois and the Fox Valley Region affected by domestic violence, sexual assault and/or economic crises.



P.O. Box 1390
Elgin, IL 60121-1390

Business Line: 847-742-4088
Crisis Hotline: 847-697-2380
Fax: 847-742-4182
TTY: 847-742-4057

www.crisiscenter.org

