

We provide Safety, Hope, Advocacy, Respite and Education for those impacted by crisis and violence in the Fox Valley Region and Illinois.

Available 24/7
847-697-2380

OH, THE CHANGES WE'RE MAKING!

COVID – 19 has created challenges for all, including the Crisis Center. We thought it might be time to have a show and tell of changes we have made to continue safely serving our clients, guests and employees. Safety is our top priority and COVID has added another layer of precautions and modifications as we begin offering more in-person services.

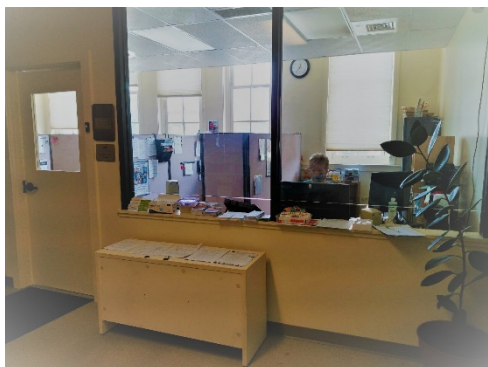
General Information:



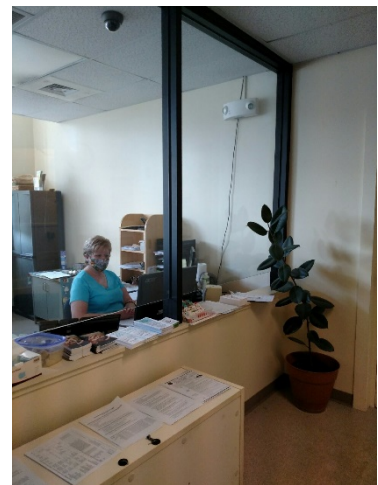
Masks are required for all guests and staff. At the door guests are asked health survey questions and have their temperature taken. Appointments are required for many services; please call 847-697-2380 to schedule a time for service. Please note that our crisis line, 847-697-2380, is available 24/7. Acceptance of donations is limited; please call 847-742-4088 to inquire.

Masks will be available to all guests and hand sanitizer is available throughout the facility. Frequent cleaning and sanitizing is being done. Social distancing is required when possible.

Lobby: For the safety of our staff and guests we have renovated the lobby. A new glass panel and door have been installed and each counselor sits behind an acrylic shield for in-person counseling. This provides protection for both client and counselor. Many thanks to our contractor, Shales McNutt Construction, Inc. for doing such a great job!



Two views of the renovated lobby. Note that it is two views of the same space.



Case Management Office:



The new work station in the 24-hour staffed office now has glass and acrylic dividers to provided social distancing for employees and interns who share this common area. Midwest Office Interiors, Inc. of Woodridge once again came to our rescue to donate and install the glass dividers. The acrylic dividers were purchased from ROI in Elgin.

Counseling:

Our domestic violence and sexual assault counselors are still on the job, coming in for those who are comfortable with meeting in-person. Both client and counselor are masked and in a room that is confidential and allows for social distancing. Counseling is also available by phone or tele-health video for those unable or uncomfortable with coming to the facility.

AIP (Abuse Intervention Program):

AIP provides programs and services to individuals with abusive or controlling behaviors. Counselors offer in-person assessments, individual and group counseling as well as tele-health individual and group counseling sessions. Contact AIP at 847-622-8888.

Legal Advocacy:

Legal advocates are available by phone, and attend court with clients as is possible whether virtually or in-person.

Shelter Program:



Per Kane County Health Department recommendations, we have been able to increase our on-site Shelter Program census from 7 cases to 11 cases each night. Pre-COVID this program sheltered a maximum of 16 cases each night. We will continue to offer off-site shelter as funds allow. We continue to accommodate persons with children so actual number of shelter residents will vary.

Children's Program:

We consistently have children in shelter with their moms. Our children's staff continues to provide in-house support. Because of COVID related school changes we have increased our supply of Chromebooks and expanded our Wi-Fi capability so children can participate in the mandated remote learning. We also safely provide both in-person and remote counseling for children who are non-resident clients.



Community Educators:

Our community educators are working with area schools and individual teachers to find ways to continue having a presence in the classroom. It is a new world of virtual education for all as we continue to find ways to see that students have an opportunity to learn about dating violence and sexual assault.



HOW YOU CAN HELP

Hope for the Holidays

The **Community Crisis Center** and the **Salvation Army Elgin Corps Community Center** are excited to announce a brand new collaboration for the 2020 holiday season! In this new partnership the two agencies, along with their various supporters, will combine resources to support families in need throughout the greater Elgin area with toys for the holidays. For more information on how and what to donate and how to sign up, please go to the *Hope for the Holidays* website at: elgintoygiveaway.org



Check out Amazon Smile for CCC Wish Lists for the shelter and holidays. As an added bonus, if you designate Community Crisis Center as the recipient, we receive Amazon Foundation Funding for every purchase you make.



Make a Monetary Donation

Our fundraising activities are limited at this this time, but we always need and appreciate your donations. General donations may be mailed to P.O. Box 1390 Elgin, IL 60121-1390 or made online at www.crisiscenter.org

Grant Funds:

The Crisis Center is diligently applying for all available grants related to COVID-19. We have been fortunate that private and public funders realize the struggle nonprofits have in maintaining services during this unprecedented time. We have received the following grants:

Chicago Battered Women's Network

Chicago Communities COVID-19 Relief Fund

Elgin COVID-19 Relief Fund

Grand Victoria Foundation Emergency Response Fund

Kane County Continuum of Care Emergency Lodging Fund

Kane County Mental Health Department System of Care



Many thanks also to area businesses and individuals that have made donations; because of your commitment to our mission we are able to keep the lights on 24/7 for our neighbors in need.

NEW BOARD MEMBER

In August, the Board of Directors welcomed a new member, Rhonda Robinson-Farrar to the CCC Team. Rhonda is Director of Business Management and Optimization at United Airlines, focusing on the partnerships between corporate and non-profit community organizations nationwide. She is also an adjunct professor at Elgin Community College teaching business management and marketing courses. We are excited to welcome her to the Board.

NOTE: We still have a few openings on the board. If you have interest in joining our board, please contact Chathia Johnson at Chathia.Johnson@gmail.com

"For a community to be whole and healthy, it must be based on people's love and concern for each other."

Millard Fuller

Visit www.crisiscenter.org for more information

